

Delayed Baggage

If you're flying American Airlines and your baggage has been delayed, You should report it in person prior to leaving the airport. This notification must take place within 4 hours after the arrival of the flight on which the bag was checked.

You may view the status of missing/delayed baggage on AA.com by providing your baggage file locator ID and last name found on your Property Irregularity Receipt.

If you reported your missing/delayed baggage in person at the airport you can find the file locator on the Property Irregularity Receipt given to you by the American Airlines representative. The file locator is on the top right of the Property Irregularity Receipt.

AA.com requires that you provide a file locator to view delayed baggage status. Call Baggage Customer Service Desk (24 hours) at 1-800-535-5225 for an update and your baggage file locator.